



MASUWE LODGE – RATES 2017 & 2018



Masuwe Lodge, opening on 01 May 2017, is located 7 kms from Victoria Falls, Zimbabwe.

Wilderness Tents: our nine Wilderness Tents include a private en suite bathroom, a private outdoor deck with bush views and king or twin bedding.

The Hide-Away: privately situated with bush view, the spacious Hide-Away offers a king bed, indoor and outdoor relaxation areas, two-person shower (indoor) and two-person bathtub (outdoor) as well as a mini-bar stocked with local brand drinks to suit your tastes. The Hide-Away is perfect for romantics & honeymooners.

The Family Nest: privately situated with bush all around, the Nest is named after the Weaver bird nests found around Masuwe. Our Nest has an upstairs master bedroom with sitting area and en suite bathroom, a second smaller bedroom with bathroom, an indoor living area and a kitchenette with mini-bar stocked with local brand drinks to suit your tastes as well as outdoor living with plunge pool, braai (BBQ) area and deck.

Rates are per night Valid to 31 December 2018	Single	Double or Twin	Rollaway / Sofa-bed
Wilderness Tent – per person	us\$480	us\$380	Not Applicable
The Hide-Away – per person	us\$710	us\$510	1 x child 6 to 15 yrs, no charge
The Family Nest – per group	us\$1590 for up to 4 people		1 x child 6 to 15 yrs, no charge

Rates include: Accommodation; return airport or town transfers; return transfer to town for touring; all meals; local brand drinks from the bar; WIFI (in guest rooms & arrival area); an informal tour of the town; a tour of Victoria Falls as well as a daily wildlife activity which may include guided walk, game drive in the neighbouring Chamabonda National Park or on Masuwe property.

Not included: National Park Entrance fees; laundry service; premium brand drinks and gratuities,

BONUS: Stay 3 nights and enjoy a complimentary Sunset Dinner Cruise on the mighty Zambezi River.

MULTI-LODGE BONUS: Combine Masuwe Lodge with Seolo Africa across Southern Africa and receive discounts, ask us for Seolo Multi-Lodge Package details including Chundu Island, Zimbabwe; Rhino Post Safari Lodge and Rhino Walking Safaris in Kruger NP and Rijks Country House Hotel in South Africa's wine country.

More at Masuwe: we pride ourselves on being a supremely comfortable lodge offering memory making experiences. Expect comfortable accommodation, delicious meals, a welcoming team and a little bit of Masuwe Magic!

MASUWE LODGE – TERMS & CONDITIONS



Provisional Bookings

Provisional bookings made more than 3 months in advance, will be held for 7 days and then automatically released, unless otherwise authorised.

Provisional bookings made less than 3 months in advance, will only be held for 48 hours and then automatically released, unless otherwise authorised

Should the above release times not be suitable, please feel free to contact us for alternate arrangements

All bookings must be confirmed in writing

FIT Reservations

We require written confirmation accepting our terms and conditions.

A 50% deposit is required upon confirmation

Full pre-payment is required 30 (thirty) days prior to guest's date of arrival, unless alternative arrangements have been made. We reserve the right to cancel the reservation should we not receive this a payment on the due date.

Cancellation Policy

We run a small property and cancellations often result in empty rooms due to booking lead times. All guests should have adequate travel insurance including cancellation cover, as well as medical/health and luggage.

We require written confirmation for all cancellations (e-mail)

Policy from Applicable to all confirmed FIT reservations, except groups

Cancelled 61+ days prior to arrival: we will retain 10% of the full accommodation charge

Cancelled 60 - 31 days prior to arrival: we will retain 25% of the full accommodation charge

Cancelled 30 - 8 days prior to arrival: we will retain 50% of the full accommodation charge

Cancelled 7 - 0 days prior to arrival: we will retain 90% of the full accommodation charge

Group Bookings or Package Bookings

The word "group" applies to 8 or more full paying guests. A "package" booking means a booking for 1 or more persons staying for 5 or more nights at a combination of lodges belong to or booked by Landela Safaris or Seolo Africa.

A 50% deposit, of which 25% is non-refundable, is required to confirm a group or package reservation.

Full pre-payment is required 60 (sixty) days prior to arrival.

We reserve the right to cancel the reservation should we not receive a payment on the due date.

General

- * All bank deposits are to be received free of any bank charges or commissions
- * Credit card payments for accommodation will have a 3% surcharge added except AMEX & DINERS which will have 5%
- * All guests are to settle their extras account in full prior to departure (laundry, premium brand drinks, park fees etc)
- * Please note that only cash or credit cards are accepted at the lodges - strictly no debit cards
- * It is the client's responsibility to ensure they have adequate travel insurance
- * All transfers need to be pre-booked, please ensure we are given up-to-date flight details as changes do occur
- * All rates quoted are subject to change at any time, at which time you will be notified in writing.

Check-In: at Masuwe Lodge is at 2pm and check-out is by 11am. Travellers arriving earlier, or leaving later will be welcome to use the lounge and facilities including the pool or join an activity. We will of course store luggage to suit.

Children: We welcomes children aged 6 years and over (no walking under 12 years), rates are as per the per person rates.

Force Majeure: In the case of Force Majeure (any event which Masuwe Lodge & Landela Safaris could not, even with due, care, foresee or avoid) Sirafas PVT LTD (trading as Landela Safaris & Masuwe Lodge) will not accept liability and reserve the right to change and cancel trips.

Note: Every effort is made to ensure that the details, description and prices are correct. It is important that you check the details on your Confirmation Invoice when you receive it. In the event of any discrepancy, please contact reservations.

Masuwe Lodge is 7 kms from Victoria Falls, Zimbabwe

More information is available on www.masuwe-lodge.com

Reservations can be made via e-mail: info@masuwel-lodge.com

For more information phone: +263 77 8644 234

Reservations office open Mon to Fri 8:30am to 5:00pm and Sat 8:30am to 12 noon

